

Continuous Quality Improvement Toolkit

A Resource for Maternal, Infant, and Early Childhood Home Visiting Program Awardees

Module 7: 5 Whys

Identify the problem in the first box below. In the next box, answer why this problem occurred. Continue asking why until arriving at the root cause. Use multiple worksheets if more than five 'whys' are needed to identify the cause of the problem.

WHAT IS THE PROBLEM

1

WHY?

2

WHY?

3

WHY?

4

WHY?

5

WHY?